

Company | **Micro Memory — a division of VMETRO**

VMETRO provides commercial off-the-shelf board- and system-level computer products for applications in Aerospace & Defense, Industrial, Communications, Medical, Enterprise Computing, and Network Storage. VMETRO's major product lines include embedded computing solutions, data recorders & storage, protocol & bus analyzers, and network storage.

VMETRO has design centers in the US, UK, and Norway; with sales and service centers in the US, UK, and Singapore.

The Business Problem

Micro Memory was looking for a way to capitalize resource expenses on projects. Assigning time to projects with Project Central, a tool that had been created in-house, required a manual data input to assign hours to specific projects which made it difficult to collect accurate time and project data.

It was also important to create a centralized location to store and manage project data for R&D projects. They had previously not used a formalized tool to monitor project accountability.

The Solution

After a two-month search, Micro Memory determined that @task provided the right time management solution to meet their needs.

@task's enhanced timesheet functionality and out-of-the-box reporting capabilities provided exactly what Micro Memory needed. "In less than five minutes, @task allows us to view critical time to project data that was unavailable to us before," said Dekan.

@task's full-featured project management and collaboration tools provide the formalized protocol for managing Micro Memory's R&D projects, providing the project accountability they were looking for.

The Result

"@task's value to our organization continues to increase. The plug-and-play functionality and sophisticated toolset make @task a perfect fit for us," says Dekan.

@task allows Micro Memory to configure custom reports without the need of special programming. "The @task Boot Camp revealed more functionality than we were originally anticipating," said Dekan. "I found it very simple to configure reports and dashboards with custom views that give me the information I need at a glance."

"What's more, the energy and culture of @task makes them the kind of organization we want to do business with."

How Micro Memory Achieved the Results

Micro Memory currently uses an on-premise installation of @task. "The installation and upgrade process is simple," says Dekan. "@task Client Services have been quite responsive and were very helpful with our installation of the software and every subsequent update after that."

@task's implementation timeline was significantly shorter than the other solutions Micro Memory was considering. In less than two months after making the decision to implement @task, they were managing 27 projects with the software.

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—Ali Dekan
Project Manager
Micro Memory