

Company | Sparrow Health System

Sparrow Health System was founded in 1896 to care for the sick and injured of Lansing Michigan by a group of women with \$400 and a desire to serve the community. Since that time, Sparrow Health has become mid-Michigan's leader in quality, compassionate, and cost-effective health care that is nationally recognized for excellence.

The Business Problem

Sparrow was looking for a project management tool that would allow the 104 members of the IT department to keep track of all their projects in one place. With 180 active projects and a heavy operational load, Sparrow needed something that would centralize project management, facilitate collaboration, and give management visibility into every project and operational task.

Sparrow also needed something that would integrate with their Lawson Financial Management Software to keep track of time spent on projects and track operational time.

The Solution

@task was the best choice for Sparrow because it allowed them to keep all of their projects and operation tasks in one place, making it possible for management to have complete visibility into everything the IT Department was doing. @task's integration with their financial software package gives Sparrow executives the business intelligence they need to effectively evaluate potential projects and maximize their IT resources where they will provide the most benefit.

The Result

Sparrow was able to convert from a paper-based management system, using three different databases, to @task in a matter of weeks.

"@task saves us time," says Dawn Kevern, Project Coordinator for Sparrow Health. "We know exactly what's going on with every project and are more effective with far fewer status meetings. Project status is immediately available in @task."

Sparrow is also able to know how much they spend on capital projects vs. maintenance projects by integrating @task with their Lawson software.

"We were able to completely integrate with our Lawson software in a matter of hours," says Randy Gephart. "From a programmer's perspective @task is very straightforward—everything is well-labeled and easy to understand."

How Sparrow Achieved the Results

Sparrow was managing all their projects with @task in only eight weeks.

"Implementation was easy," says Kevern. "The training offered by @task has been very valuable."

Sparrow took advantage of a three-day onsite training; and utilized @task Admin Services to help ensure successful adoption.

“Integrating our Lawson Financial Management Software was **simple**, @task is built in a way that is almost **self-documenting**—you don't see that very often.”

—Randy Gephart
Database Administrator
Sparrow Health System